



What we are doing During COVID 19

To ensure the safe opening of our centre, Boulder UK has taken the necessary steps to ensure our premises is Covid secure by carrying out a risk assessment in line with HSE guidelines and have implemented various changes to the centre and updated our conditions of use which all customers must abide by.

What we are doing:

- Providing hand sanitizing stations at the entrance and exit to the building as well as other stations within the centre.
- Keeping our shutter door and fire exits open when possible and utilise the extraction system to ensure a flow of fresh air within the building.
- Introduced social distancing measures of 2 metres for queuing and a 1 metre plus distancing between people within the climbing centre.
- Introduced 1-way systems for entering and exiting the building as well as around the centre.
- Reduced our visitor numbers to enable a capacity of 80 customers in the building at any one time and UK Active recommend that customers stay for a maximum of 2.5 hours.
- We will not be using a booking system, but customers will be required to check in and sign out upon exit.
- Made changes to our toilets
- Changing rooms will be closed. Customers should arrive ready to climb.
- Amended our opening times for a safer working environment (Monday to Friday 12pm to 9pm and weekends 10am to 7pm).
- Our staff will adhere to an updated cleaning schedule as well as carry out regular thorough cleaning procedures of frequent touch points such as ipads, door handles, baggage areas, taps etc.
- Provided additional PPE for our staff to carry out necessary tasks.
- If we are notified of a Covid-19 case, we will follow the necessary government advice for disinfecting the centre and contact tracing.
- Customers will have the choice of hot drinks being served in disposable cups or mugs that will be fully cleaned after every use.
- Paper towels will replace the use of hand dryers in the toilets and bins will be emptied regularly
- Reduced our minimum card spend to £2.00